## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| In re United States Patent Application of: |  | ) Docket No.:               | 4280-108                 |
|--|--|-----------------------------|--------------------------|
| Applicants:                                | ANTILLI, Davide  | Conf. No.:                  | 1628                     |
| Application No.:                           | 10/549,392   | Art Unit:                   | 2614                     |
| Date Filed:                                | September 14, 2005   | Examiner:                   | Phung-Hoang J.<br>Nguyen |
| Title:                                     | SYSTEM AND METHOD FOR<br>THE ESTABLISHMENT OF A<br>CONNECTION BETWEEN A<br>CONTACT REQUESTER<br>AND A COMMUNICATIONS<br>CENTER | Customer No.: ) ) ) ) ) ) ) | 23448                    |

## **CERTIFICATE OF EFS FILING**

I hereby certify that this document is being filed via EFS in the United States Patent and Trademark Office on September 29, 2008. /steven j. hultquist/

## RESPONSE TO MAY 30, 2008 OFFICE ACTION AND PETITION FOR EXTENSION OF TIME IN U.S. PATENT APPLICATION NO. 10/549,392

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Sir:

This responds to the May 30, 2008 Office Action in the above-identified application.

The time for responding to the May 30, 2008 Office Action without extension was set at three months, or August 30, 2008. Applicants hereby request a one month extension of time under 37 CFR § 1.136 to extend the deadline for response to September 30, 2008. Payment of the \$120.00 large entity fee specified in 37 CFR § 1.17(a) is being made by online credit card payment at the time of submission of this EFS response.

Please amend the claims of the above-identified patent application as set out in **Section I** (**Amendments to the Claims**), beginning on page 3 hereof.

Remarks concerning the amendments to the claims and the substance of the May 30, 2008 Office Action are set out in **Section II** (**Remarks**), beginning on page 8 hereof.